



IMPORTANT PATIENT BILLING UPDATES

Making billing simpler and more convenient

Receive, review and manage eligible balances in one secure place.

ONE COMBINED STATEMENT

Hospital + physician balances

- Eligible hospital and physician balances will appear together in one statement.
- The statement will identify included balances so you can review the total amount due in one place.
- Communication will be in one central location.
- This billing communication update does not change the care you receive.

PAPERLESS BILLING

Begins October 1, 2026

- All patients will be enrolled unless they opt out.
- Statements and account notices will be sent electronically instead of by mail.
- View billing information and payment options through Powers Health MyChart.
- Prefer paper? Update your billing preference in MyChart or contact Patient Financial Services.

To Opt Out of Paperless Billing

1. Open the link in your billing email.
2. Select Home
3. Select Billing.
4. Open Paperless Preferences.
5. Turn off paperless and save.

IF YOU HAVE BOTH HOSPITAL AND PHYSICIAN PAYMENT PLANS

Eligible balances will be combined into one plan under your hospital payment plan. Your current hospital monthly payment amount will remain the same. The payment plan term will be extended as needed to accommodate the combined balance.

What You Need To Do

Keep your contact information and billing preferences current in MyChart. If you receive a combined balance statement, review the balances and follow the payment instructions included.

Access MyChart: mychart.powershealth.org

Questions? Contact Powers Health Patient Financial Services

219-934-8888 | Monday-Friday: 8 am-5 pm CST | PowersHealth.org

Thank you for choosing Powers Health.